

# Provac

## **Provac Sales, Inc.**

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Santa Cruz, CA 95062  
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E-mail: provac@provac.com  
Web Page: www.provac.com

### International shipment

Provac Sales, Inc. does not ship internationally on our account. We will ship goods collect to your account. All applicable charges such as import fees and duties will also be marked for payment to be collect. Everyday, UPS and Federal Express pick-up shipments at our facility. If this is an emergency, end-of-day situation, Federal Express will be our suggested carrier (we will drive the shipment to them). We have relationships with all of the other companies as well. All you need to do is tell your freight broker company that we are in northern California, close to San Francisco and San Jose.

Our singular location for pick-ups (and all correspondence, remit to, etc.) is:

Provac Sales, Inc  
2535 7th Avenue, Suite 4  
Santa Cruz, CA 95062 USA

We will offer the following services at no charge:

- \* Coordination for the shipment with your freight forwarder freight broker or exporter.
- \* Prepare the commercial invoice and all of the required paperwork and forms.
- \* Take the special precautions and procedures for proper packaging for international shipment.
- \* If special crating is required, deliver the items to an international crater.

If your shipment requires special crating (kiln dried wood for example), we typically contract this out with a special crater, Trans Pak. They provide excellent service and very reasonable rates. Provac will deliver the required items to Trans Pak at no extra cost. Trans Pak's services can be reviewed at [www.transpak.com](http://www.transpak.com).

For international shipments, our payment terms are: T/T Bank Wire Transfer prior to international shipment. As soon as the money fund transfer is confirmed, we make delivery to the transportation company of choice. We have been very successful in using the Bank of America for our international business for 21 years now.

Provac Sales is now in our 22nd year of operation. We maintain one of the largest inventories in the US of rebuilt vacuum pumps that are ready for immediate shipment. Shipping things safely and promptly is what we do well.

If you have any special needs, would like to see a sample of our commercial invoice or have any questions about our services, please let us know.

Sincerely,

David Hoyle  
Provac Sales, Inc.